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Eurofins Secure FTP Data Transfer (FTPS)

Server: ftps.eurofinsgenomics.eu
Port: **990 (dynamic range 15000-15020 TCP)**

Eurofins Genomics has uploaded your data to a local secure FTP server (FTPS, "FTP over SSL"). The login information (host address, login, and password) is sent to you in separate emails.

Please be aware that FTP access is granted for 14 days if not stated otherwise (see FAQ section below). After this time period, the account and data will be automatically removed from the FTP server.

→Test account available! Please request at ngslab-eu@eurofins.com

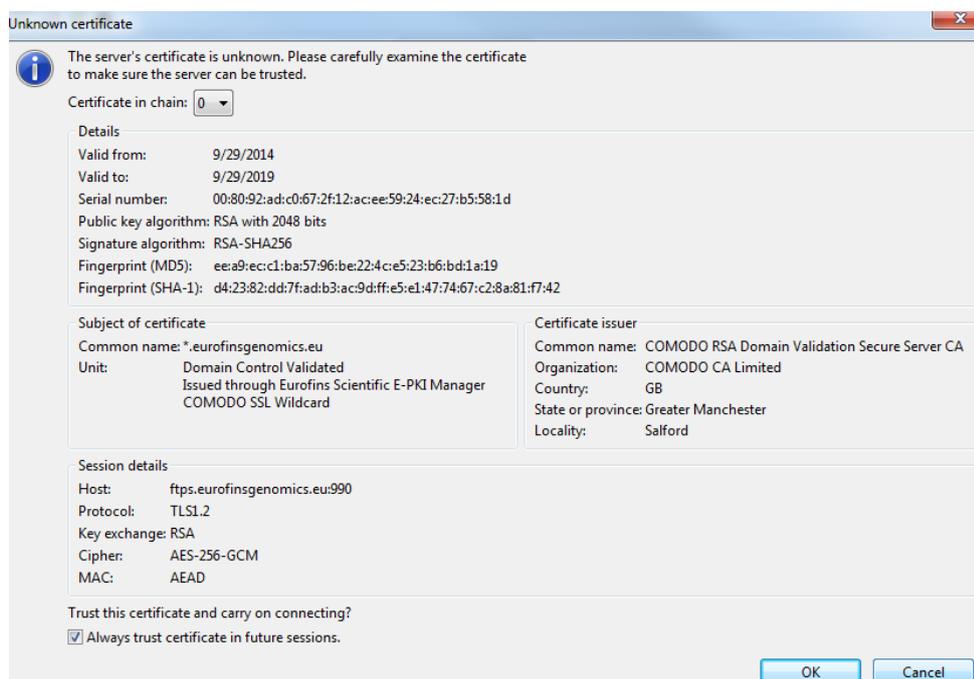
There are several ways to access your data:

FTP Access - Windows OS/MacOS/Linux:

- Download and install **FileZilla** which is a free open-source software available for common operating systems: <http://filezilla-project.org>
- Type in host ("ftps.eurofinsgenomics.eu"), username, password, and port "**990**" and click "Quickconnect":



- Next, the server certificate has to be confirmed. You may want to tick the checkbox "Always trust certificate in future sessions". Click "OK" to proceed:



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- Finally, you are able to access the list of subfolders named like “YYMMDD-HHMMSS” which indicates the time stamp of data upload.
- Drag and drop the folder/files from the right side to the left side of the view (“local site”). This downloads the folders/files to the local file system.

FTP Access - Linux OS (command line):

- On **Linux** operating systems, type

```
$ lftp ftps://your_account:'your_password'@ftps.eurofinsgenomics.eu
```

List the content of the directory:

```
$ lftp:~> ls
```

Copy all files and folders to the current folder:

```
$ lftp:~> mirror
```

Close connection:

```
$ lftp:~> bye
```

FAQs

Is there any expiry date for my account? How long is the data accessible?

If not otherwise stated, the account and data will be available for at least 14 days after the last upload notification has been sent via email. **The actual expiry date of your account is mentioned in this email.** In case of several uploads within a single project, the expiry date will be extended accordingly and subfolders for each upload will be generated. For each upload, a separate notification email with a specific expiry date will be sent to the account owner. An automatic reminder email is sent a couple of days before the account will be closed.

How do you provide the password?

The password is provided to you in a separate email sent some minutes later than the first notification email.

Can I upload files into my account?

If not stated otherwise the accounts are “read-only”.

I forgot my credentials/password.

Please contact your dedicated project manager or support-eu@eurofins.com.

Can I use ssh/rsync to access/transfer files?

No.

I followed all your instructions but I still cannot connect to your server.

Maybe your computer in your company/institute is protected by a firewall that prevents using port 990. Please also note the dynamic range 15000-15020 TCP. Please consult your local system administrator. You could also try to download the data with a computer located outside the institute firewall.

I would like to test the connection to the FTPS server. Is this possible?

Yes, there is a test account available. Please contact ngslab-eu@eurofins.com to receive the login information.